Transcription

If you wish to report a crime that is happening now, or someone is injured and in need of urgent medical attention, or in immediate danger, please hang up and dial 999 now. You can report a non-emergency crime via our website at www.met.police.uk. That's met.police.uk. For custody-related inquiries, please press 1. Please report all non-emergency crimes Hello, I made a complaint, an official complaint about four days ago through this phone line. I got told that someone was going to call me back in regards to my emergency matters and no one called me back. I phoned again yesterday and spoke to somebody. They advised me that I had put the complaint in four days prior and that someone should have called me. I explained to them that no one had called me. She said she was going to re-highlight it for someone to call me again and I'm still waiting again here today for someone to call me. OK. Well, I'm sorry to hear that. Do you have a reference number, sir?

I didn't bother taking a reference number down. It was just on the computers. I took recordings of the conference. I do have them, but they're in the recordings. I have to play them back to myself. I see. OK. All right, then. OK, let me see if I can help you. Can I take your name? Simon Paul Cordell. C-O-R-D-E-L-L. Okay, that's fine. Can I take your... I'll just move in one second to see what I can find last. I'm going to just double confirm your address, please, Simon. 109 Burncroft Avenue. Okay, that's fine, thank you. Just a minute, let's see what we've got here. Okay, thank you. How many calls have I actually made to the call centre roughly over the last, say, five years?

Okay. I can't tell that because we don't actually go that far back on our system here. I mean, to all the things that have been archived. Okay, how far can you roughly go back?

Well... I appreciate your time.

Yeah, that's alright. Just give me a second, Dave.

Alright, let's see what's going on. Do you have Google available to use on? I've got a website, horrificcorruption.com, that I've had to put up, and it's got loads of corruption and what I'm actually complaining about and video evidence of what people are doing to me, and it's got lots of evidence in it of what's happened. And I want someone to pay attention to the evidence that's inside that website and treat my human rights with respect and to treat the company's policies with respect. And that's what my main concern and my main goal is right now. All right, thank you. All right, stay there. All right, thanks. Thank you.

Slam your windows as much as you want hello hello okay by the who IP IO PC they've changed their name now IO PC Who is actually handling that case? I've not been told that and I've not spoke to anybody and when I phone them they say that they're not dealing with the issues and that the police need to deal with their own whistle-blowing policies and efficiently. The only thing I can do is I can only go and watch from the record in front of them. Does it have a name there? Does it have a name? No, it doesn't I'm afraid, no. Who actually signed in and actually the ID to the actual log? Who actually created the log and said that and actually raised that this was going to be dealt with by the IOPC? What inspector was that inspector saying or saying something there? - No, it doesn't say the name of the individual, just the pay numbers on there, that's all. And, but like I said, I can actually put a note now for this call that you're making right now. - Okay. - To say that you're following this up. - Yeah. So can I phone the IOPC now and take a CAD reference number off

yourselves and say that this is now an active complaint that is 100% being dealt with by the IOPC, the Metropolitan Police have informed me of this information and I would like to speak to a case handler. Is that possible for me to do that? 436-0. Yeah, and that's of the 6th of October. 6th of October, 2018. That's right, yeah, that's this one. I think you were saying you didn't take a reference number before. No. We didn't actually take a reference number, so we didn't write one down. Okay. Yeah, so that's the one where it's making the reference to IPCC. So if you actually go ahead and call them and they can, you know, call this reference number. Okay. As you suggested. Yeah. Okay. I'd appreciate your help today. You've been most courteous. Have a good day. You're very welcome. Thank you for your call. Bye.